

RULES FOR RIDING

For everyone's safety, we recommend that all passengers wear seatbelts. Disruptive behavior will not be tolerated. If a rider continues to cause disruptions, they will be asked to exit the vehicle. A refund may be provided, and law enforcement will be contacted if needed.

To keep our vehicles clean and comfortable for everyone:

- No food is allowed, and drinks must have a lid.
- Tobacco and profanity are not permitted.
- Please keep cell phones on vibrate and be mindful of noise levels.

If you accidentally leave something on the vehicle, don't worry! Lost items will be returned to the Dispatcher.

QUESTIONS, SUGGESTIONS OR COMPLAINTS

(including Title VI and ADA)

Contact the Director by calling 740-392-7026
Ext: 2 or writing to us at
bethanycelmar@knoxcountytransit.com.

(740) 392-RIDE (7433)

knoxcountytransit.com

25 Columbus Road, Mount Vernon, OH 43050

No voicemail for Dispatch
Ohio relay: 1-800-750-0750

Knox County Transit services may change or pause at times due to unexpected situations or limited resources. We appreciate your understanding.



**KNOX
COUNTY
TRANSIT**

KNOX COUNTY TRANSIT

RIDER'S GUIDE



Demand Response Bus

Call for Reservations

MON – FRI 5:00 A.M. – 7:00 P.M.
SAT 5:00 A.M. – 5:00 P.M.



Kenyon Route

*Kenyon Bookstore to Wright Center
downtown Mount Vernon*

MON – FRI 10:28 A.M. – 4:30 P.M.

Coshocton Avenue Loop

MON – FRI 4:00 P.M. – 8:00 P.M.
SAT 1:00 P.M. – 7:00 P.M.

Fare Free

Mount Vernon Flex Routes

MON – FRI 7:00 A.M. – 5:00 P.M.

No service 11:00 A.M. – 12:00 P.M. (Lunch Break)
FARE FREE

Night Bus

MON – FRI 7:00 P.M. – 1:00 A.M.



For adverse weather conditions, follow Knox County Transit on Facebook.

Closed Sundays and Holidays

Holidays include New Year's Day, Martin Luther King Jr. Day, President's Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day and the Friday after, and Christmas. When a holiday falls on a Saturday, it will be observed on the Friday before, when a holiday falls on a Sunday, it will be observed on the Monday following.

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Knox County Transit, formerly Knox Area Transit (KAT), is your go-to public transportation provider for Knox County. We're proudly funded by grants from the Federal Transit Administration, the Ohio Department of Transportation, the City of Mount Vernon, the Knox County Board of Commissioners, and contract income from the community.

We make getting around easy with flexible "door-to-door" rides both in and out of Knox County. Traveling farther? No problem—just call us for pricing. Keep in mind that all rides are shared, so private trips aren't available.

RIDING WITH CHILDREN

Children must always wear seatbelts and will be seated in the rear of vehicles with airbags. Kids under 13 must ride with an adult and be secured in an appropriate child safety seat. We have one car seat per vehicle, but if your child needs a booster seat, please bring your own. Minors under 18 will need to complete a minor packet before riding.



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PICKUP PROCEDURE
Drivers must stay with their vehicles and cannot leave to look for riders. Each rider is given a 30-minute pickup window and should wait somewhere they can see the vehicle arrive. Drivers will wait up to five minutes before marking the ride as a "no-show."

Our drivers are happy to assist riders from their door to the vehicle and will securely fasten all mobility devices. They can help with one step when picking up riders using mobility devices but cannot enter homes.

CANCELLATIONS
If you need to cancel a ride, please do so at least 60 minutes before your scheduled pickup to avoid being marked as a "no-show." Repeated no-shows within 30 days may result in suspended riding privileges, per our policy.

PET POLICY
Animals are always welcome. If you're traveling with a pet, it must be in a secure carrier designed for transport.

Thanks for helping us keep Knox County Transit a safe and welcoming space for everyone!

ON-DEMAND ZONES	BASE FARE
Zone 1	\$1.00
Zone 2	\$3.00
Zone 3	\$5.00

FARE
Fares are due when you board—exact change is appreciated! You can also prepay online or by phone for added convenience.

If you're heading to an appointment or work, let the Dispatcher know so we can help you arrive on time. Keep in mind that you may need to leave a little early to ensure you get there when you need to.

DISCOUNTS
Knox County Transit offers a 50% discount off the base fares for students, veterans, first responders, riders 60+ and disabled customers. Obtain discounted fares by filling out an application on our website or by calling 740-392-7026, option 2.

Personal Care Attendants ride free as well as children age four and under when accompanied by an adult.